

Solution Architectures Part I

What does an IT Architect
need to be effective?



Learning Objectives

- At the end of this lecture, you should be able to understand:
 - The personal tools you need to be an IT Architect
 - The professional tools you need to be an IT Architect
- This will be illustrated through the three “Cs”:
 - Context
 - Common Sense
 - Communication

Characteristics of an IT Architect

- Accountable for the integrity of the customer solution
- Recognised lead technical authority
- Able to architect full solution although focus will vary due to differing background and experience
- Capable of delving into detail when required
- Full life cycle, i.e. from concept, through development & roll-out to support/managed service
- Strong leadership, technical & communication skills
- Ability and willingness to mentor and coach
- Overall, the architect is a specialist in reducing:
 - Complexity
 - Uncertainty
 - Ambiguity
- Creates workable concepts



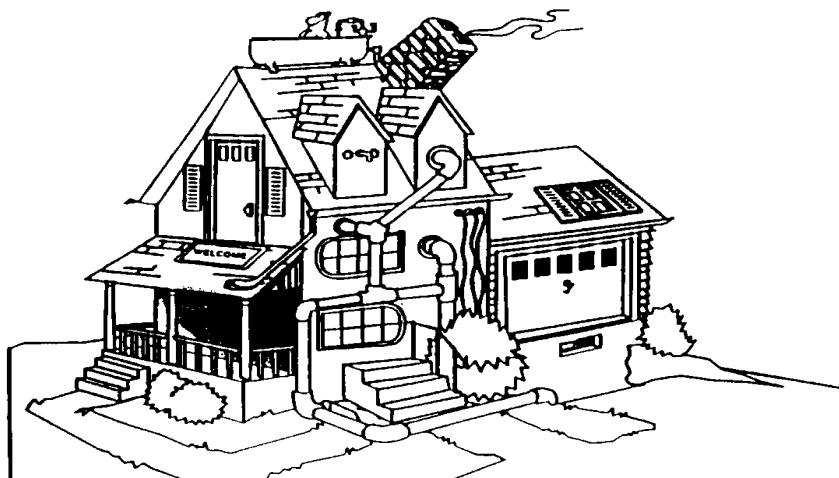
The three “Cs”

Context

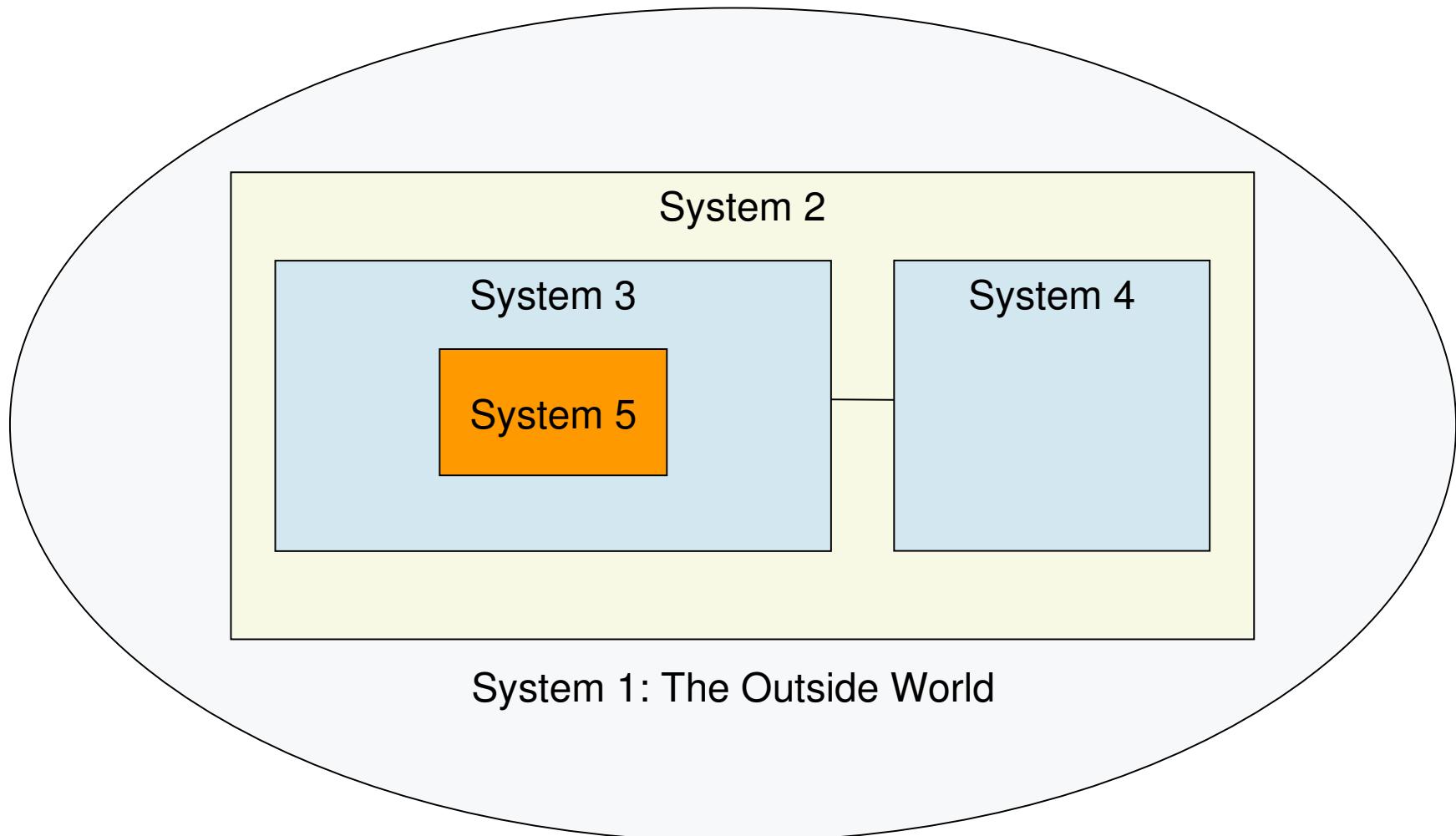


The fundamental skill of an IT Architect is to understand the context they are working in

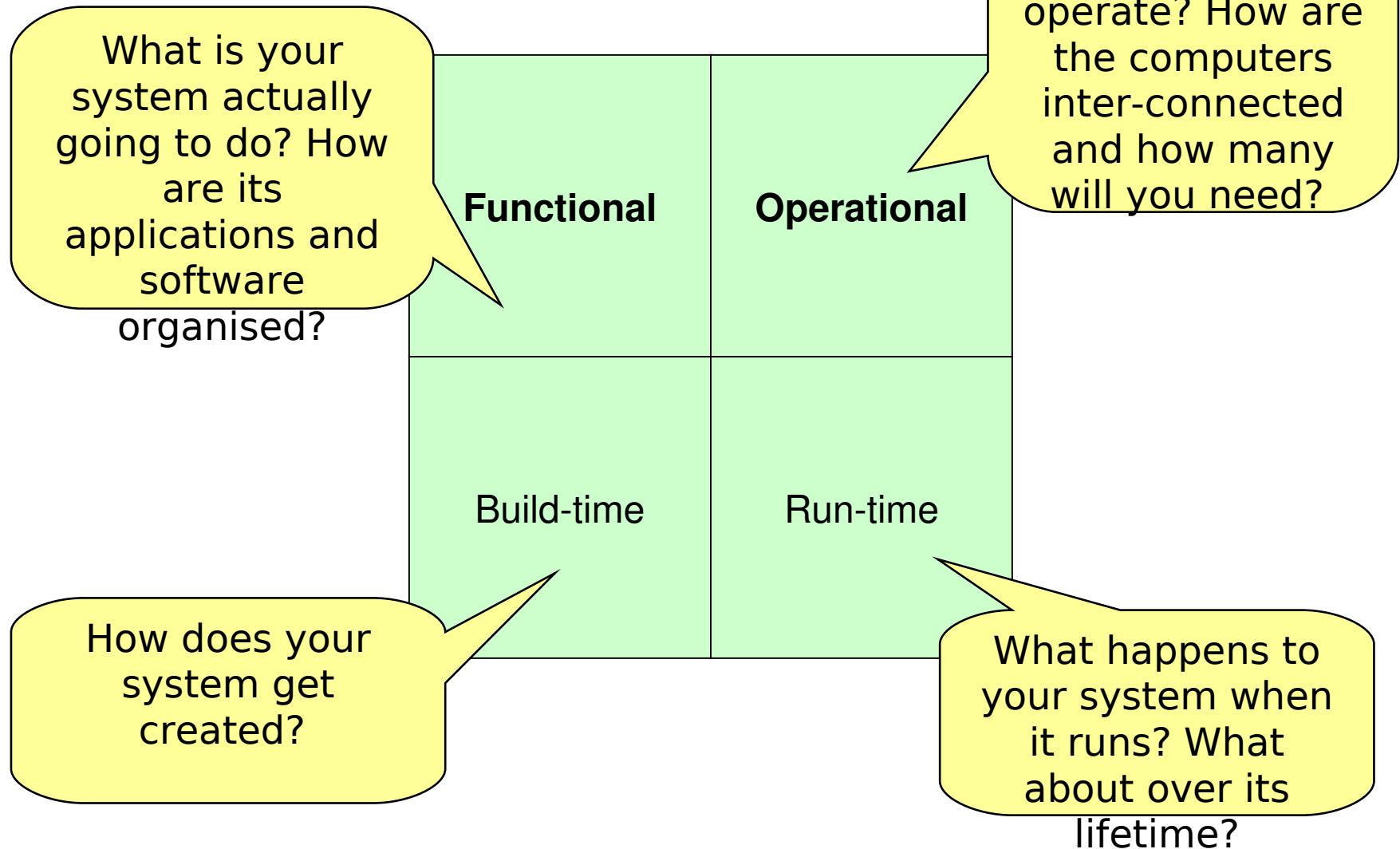
- Putting IT architecture in context itself - why do we need it?
- We will cover:
 - System context and boundaries
 - Architecture context – aspects of architecture
 - Project context



Finding the system boundaries



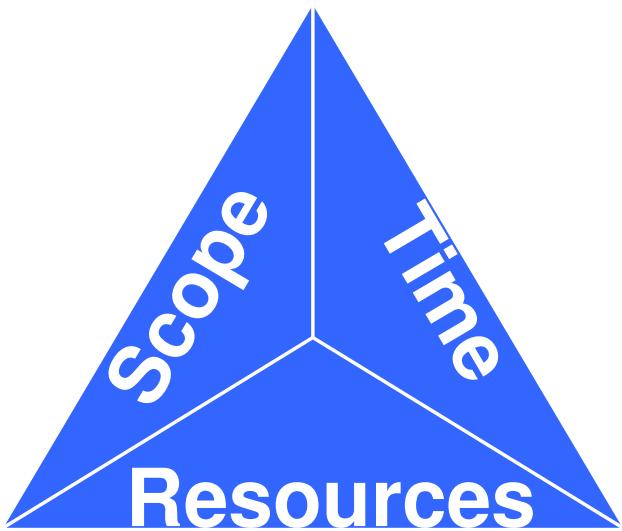
Aspects of IT architecture



Architectural Thinking should lead to a complete systems architecture that serves multiple purposes.

- It breaks down the complexity of the IT system
- It analyzes the required functionality to identify required technical components
- It provides a basis for the specification of the physical computer systems
- It defines the structuring and strategy for connection of system elements
- It provides the rules of composition / decomposition of system elements
- It assists in the analysis of service level requirements to design a means of delivery
- It provides a decision trail which allows the system to evolve over time

Architectural decisions are made in context of the overall management of the project



Changing one side will always have an affect on the other two sides.

- You need to understand your project's context:
 - Be the project manager's best friend
 - Consider cost and budget implications
- How much will it cost?
 - Is it built to order?
 - Is it built to cost?

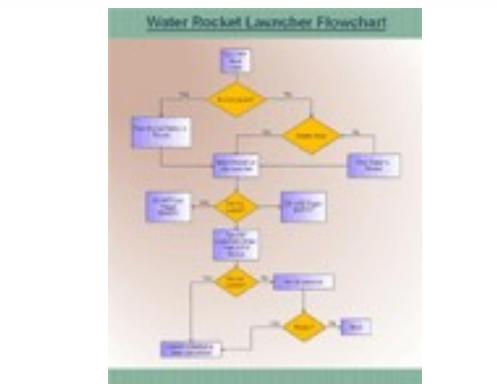
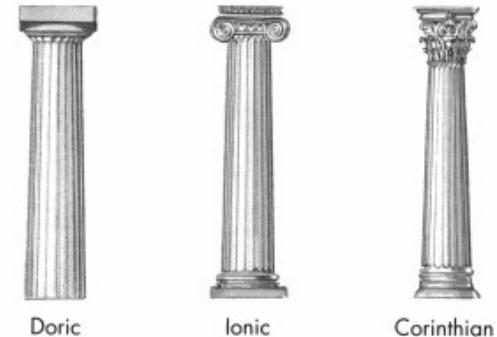
The three “Cs”

Common Sense



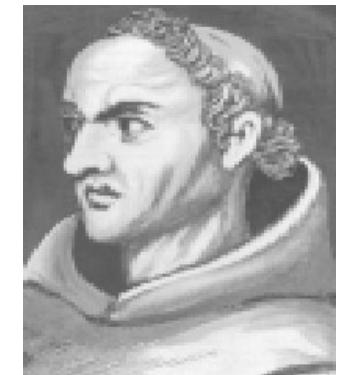
The Process of Architecting

- The Normative way
 - Schools of architecture
 - Innovation suppression
 - Dogma
- The Rational way
 - Procedure driven
 - Logical
- The Argumentative way
 - Mechanistic
 - Brainstorming
 - Too many cooks
- The Heuristic way...



Just use common sense (heuristic reasoning)

- The knowledge of what is reasonable within a given context.
 - Includes insights, lessons learned and rules of thumb
- Heuristics can be prescriptive...
 - Keep It Simple, Stupid
- ...or descriptive
 - If anything can go wrong, it will.
- *The simplest solution is usually the correct one.*



Some favourites...

■ Requirements

- Don't assume the original statement of the problem is necessarily the best, or even the right, one.
- Success is defined by the user, not the architect.

■ Design

- You can't avoid redesign, or if first you don't succeed...
- No system can be optimum for all users (or all database accesses!)

Some more favourites...

■ Development

- Quality cannot be tested in, it has to be built in.
- Something good enough in a small system is unlikely to be good enough in a complex one.

■ Test

- Testing is a system in itself.
- Regardless of everything, the acceptance criteria determine what gets built.
- The sooner you find the problem, the cheaper it is to fix it.

The three “Cs”

Communication



Use a (system design) method

- The way a project communicates to achieve its goal
- Usually includes:
 - a language (notation)
 - a process model
- May also include:
 - work product descriptions
 - techniques
 - tools

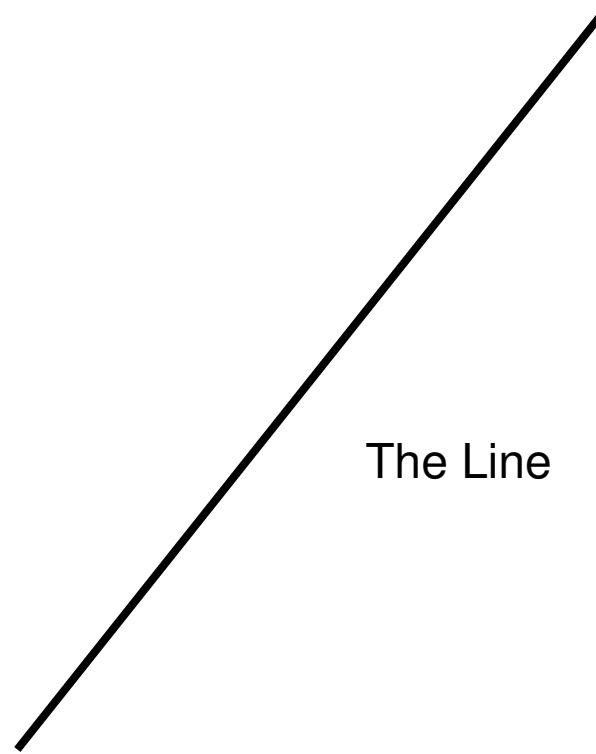


Functional	Operational
Build-time	Run-time

Why do we need a Method?

- Provides a mechanism to enable a common language among all practitioners delivering business solutions
- Fundamental component to accelerating the Global Services' shift to asset based services, providing a mechanism for practitioners to reuse knowledge and assets using a consistent, integrated approach
- Shifting from labour based to asset based services positions Global Services to compete more effectively in the marketplace by increasing productivity and minimizing cost, risk, and time to market

The weapons of the IT Architect...



As with all weapons, they need to be used carefully to stop you getting hurt.

Communication skills are important for a successful IT Architect

■ Spoken Communication

- The IT Architect is often asked to present their solution
- Different audiences require different approaches
 - Business sponsor, project manager, developer...

■ Written Communication

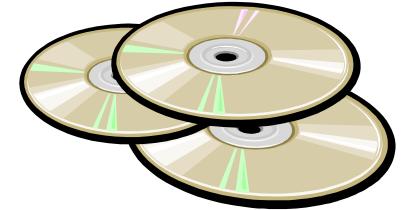
- An undocumented architecture is difficult to build and maintain; it leads to a lot of repeat discussions.
- Architectural documentation can be a time-saver, not a time-waster.
- Documentation is extracted from work products, but focuses on key messages and stakeholder needs

The kitbag

What every IT architect has
on their laptop



The real tools

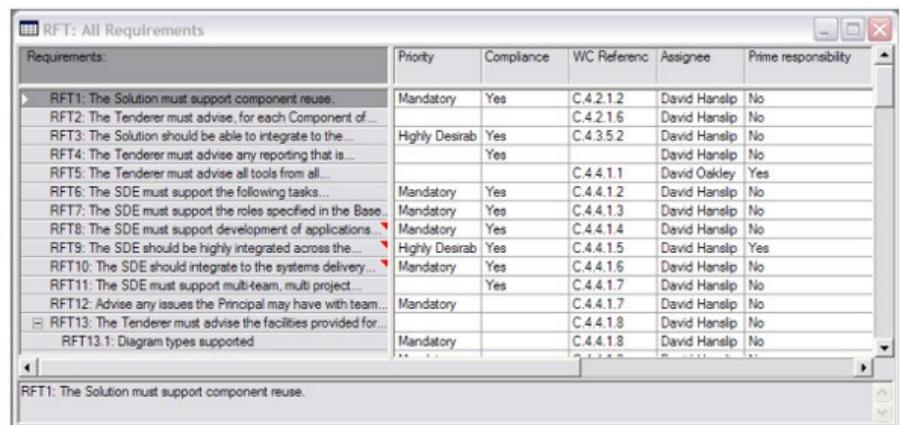


- The modern IT architect needs a number of tools to successfully communicate and manage their work
 - Requirements traceability database
 - Drawing tool
 - Word processor
 - Spreadsheet
 - Model-driven design and development platform
- Can you still do it with a pencil and paper?

Considerations for a Requirements Traceability Database

- A collaborative environment for the whole team
- The ability to manage changing requirements
- Multi-dimensional traceability
- Scalability from small to large projects
- Integration with design, development and testing tools

- Examples:
 - Spreadsheet, DOORS, RequisitePro



The screenshot shows a software application window titled "RFT: All Requirements". The main pane displays a list of requirements, and a detailed view of requirement RFT1 is shown in a scrollable panel below it.

Priority	Compliance	WC Reference	Assignee	Prime responsibility
Mandatory	Yes	C.4.2.1.2	David Henslip	No
		C.4.2.1.6	David Henslip	No
Highly Desirab	Yes	C.4.3.5.2	David Henslip	No
	Yes		David Henslip	No
		C.4.4.1.1	David Oskley	Yes
Mandatory	Yes	C.4.4.1.2	David Henslip	No
Mandatory	Yes	C.4.4.1.3	David Henslip	No
Mandatory	Yes	C.4.4.1.4	David Henslip	No
Highly Desirab	Yes	C.4.4.1.5	David Henslip	Yes
Mandatory	Yes	C.4.4.1.6	David Henslip	No
	Yes	C.4.4.1.7	David Henslip	No
Mandatory		C.4.4.1.7	David Henslip	No
		C.4.4.1.8	David Henslip	No
Mandatory		C.4.4.1.8	David Henslip	No

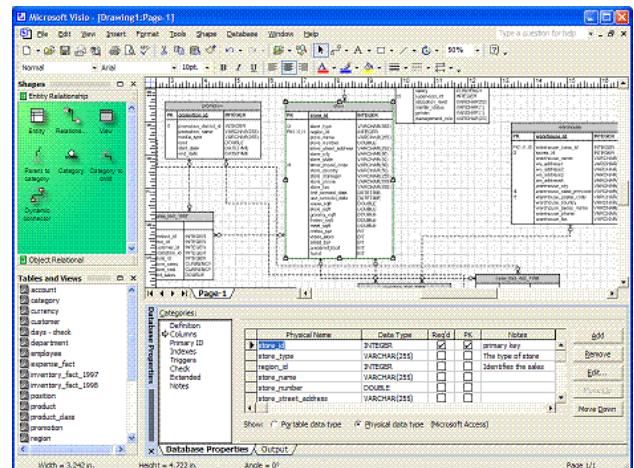
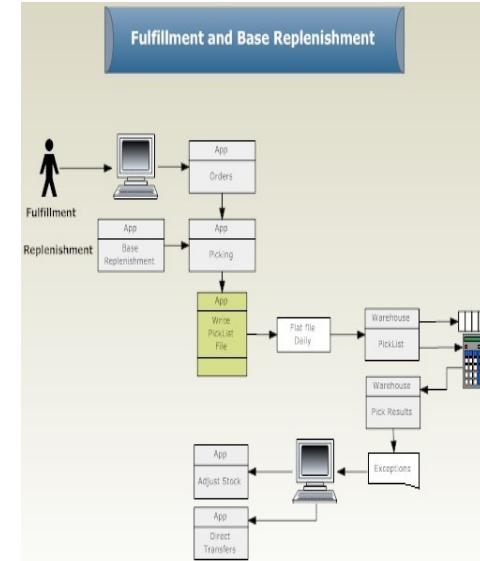
RFT1: The Solution must support component reuse.
RFT2: The Tenderer must advise, for each Component of...
RFT3: The Solution should be able to integrate to the...
RFT4: The Tenderer must advise any reporting that is...
RFT5: The Tenderer must advise all tools from all...
RFT6: The SDE must support the following tasks...
RFT7: The SDE must support the roles specified in the Base...
RFT8: The SDE must support development of applications...
RFT9: The SDE should be highly integrated across the...
RFT10: The SDE should integrate to the systems delivery...
RFT11: The SDE must support multi-team, multi project...
RFT12: Advise any issues the Principal may have with team...
RFT13: The Tenderer must advise the facilities provided for...
RFT13.1: Diagram types supported

Considerations for a Drawing Tool

- A collaborative environment for the whole team
- The ability to draw both functional and operational designs
- Draw diagrams with meaning - UML, ADS etc...
- Easily incorporate drawings into documentation
- Scalability from small to large projects
- Integration with requirements, development and testing tools

■ Examples:

- Visio, SmartDraw, Rational Software Architect



Patterns

Resisting the urge to start
from scratch



Why are Patterns important?

- A Pattern is a *reusable* generalization (or abstraction) that can be used as the starting point in future solutions.
- The benefits of Patterns are that they:
 - Provide a mechanism to capture knowledge and experience
 - Provide a common vocabulary among architects and designers
 - Facilitate reuse of approaches that have been successful elsewhere; thus, contributing towards the following aspects of a project by:
 - Reducing risk
 - Increasing quality
 - Improving delivery time

“One thing expert designers know not to do is to solve every problem from first principles. Rather, they reuse solutions that have worked for them in the past. When they find a good solution, they use it again and again. Such experience is part of what makes them experts.”

Design Patterns, Gamma, Helm, Johnson & Vlissides 1995

There are several main types of Patterns (from big to small).

Focus



Reference Architectures

Process-related:
- CRM, SCM

- Online Buying

Technical:
- e-business
- Wireless



Patterns for e-business

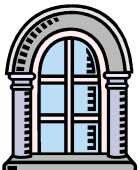
Used in high-level workshops (pre-contract) and in early stages of the project

Architectural Patterns

Used by architects and specialists (in early stages of the project)
- Layers
- Pipes and Filters

Design Patterns

Targeted at analysis and design
- Abstract Factory, Proxy, Facade



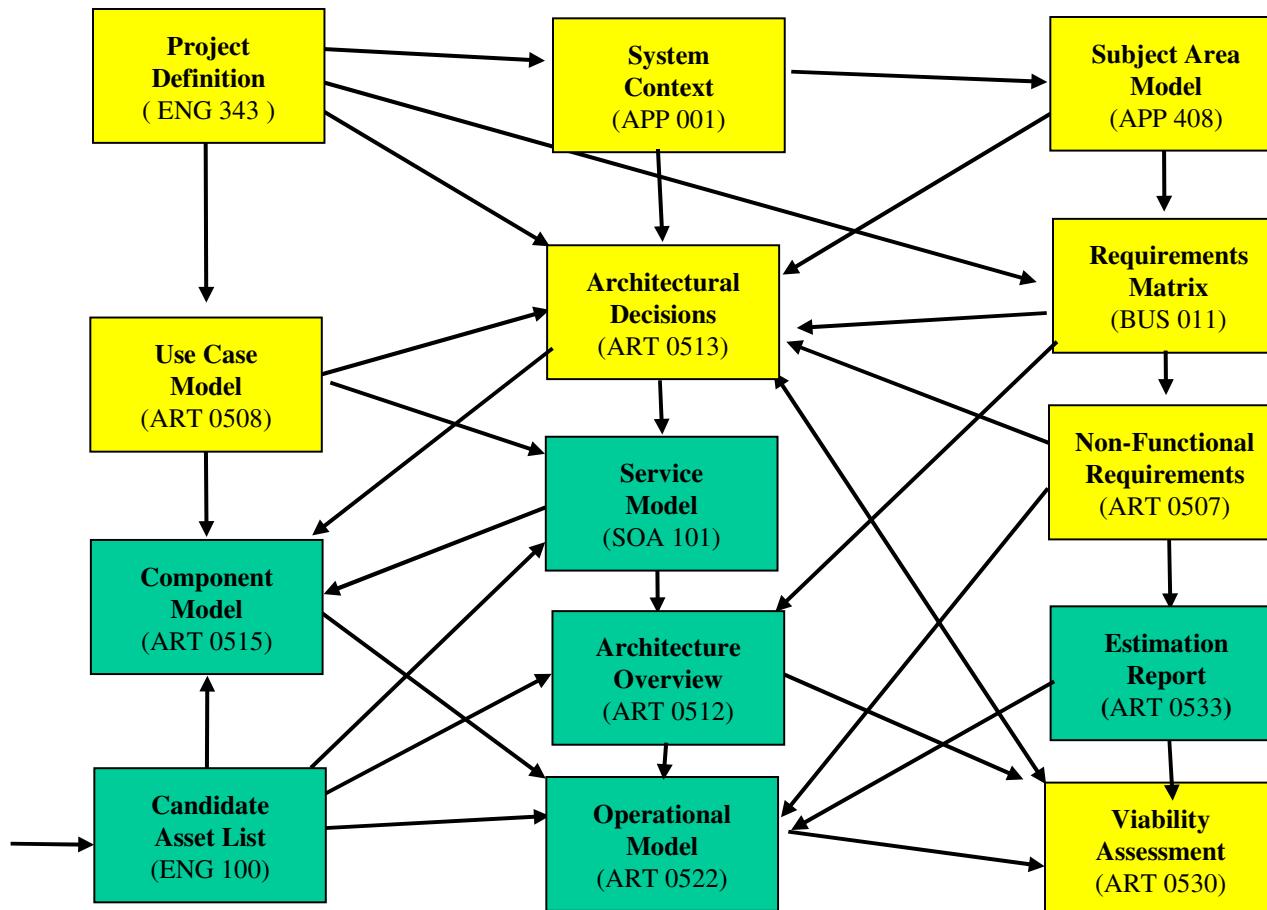
Analysis Patterns

Targeted at object modeling and database design
- Party, Organization, and Account

Summary



Work Product Dependency Diagram



Learning Points

- Remember the three ‘Cs’
 - Context, Common Sense and Comm
- Remember there are different ways of producing an IT Architecture and learn when to use the appropriate technique.
- Use methods, modelling languages and design tools to enable re-use of IT Architecture assets.
- Patterns are important. Don’t assume that your problem is “first-of-a-kind”. Use patterns to break down the complexity of your problem.

